

sd card error help!!

Posted by mamateddybear - 10 Jun 2013 20:51

My son has a uniden home patrol and we are getting an sd card error it says sd card access error then wants us to remove the batteries etc we did that and then we went to the sentinel to all clear to restore it and the sentinel is blank there is nothing there we are so lost right now we tried to get into the system through the pc but we can't do that either the screen shuts down after it shows the error

Please help

Thank you

Janny

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Re: sd card error help!!

Posted by PUYSCAN - 10 Jun 2013 21:37

I had a similar problem and had to reformat the SD card. You have to download " SDFormatter"

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Re: sd card error help!!

Posted by mamateddybear - 10 Jun 2013 22:00

ok but it seems the pc is not recognizing the scanner

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Re: sd card error help!!

Posted by PUYSCAN - 10 Jun 2013 22:04

I had to remove the SD card from the HP and use a SD card reader. I have a reader that plugs into the USB port on my pc. Some pc may have one built in.

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Re: sd card error help!!

Posted by mamateddybear - 10 Jun 2013 22:08

ok thank you

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Re: sd card error help!!

Posted by UPMAN - 12 Jun 2013 15:08

With the HP-1 plugged in (or using a reader), in Sentinel select HomePatrol-->Clear User Data then select "Display All Drives." The SD card will show up. Select it and click OK. Sentinel will write the content to the SD card necessary for it to look like a HomePatrol, again.

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