

Sentinel cannot run more than once...Windows 7

Posted by gcopter1 - 19 Oct 2014 17:03

When I try to launch Sentinel on my laptop with Win7, it takes a long while to launch. I then double click the icon shortcut pinned to my desktop, nothing happens and the message pops up saying I can't launch Sentinel because it is already running. After a while, Sentinel does launch, but this happens every single time I try to launch the program. I'm pretty sure it isn't a Sentinel problem, but something having to do with Windows 7. Since I stopped using Windows years ago, I'd like to hear from current power users who can steer me in the direction to correct this problem. Thanks.

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Re: Sentinel cannot run more than once...Windows 7

Posted by gcopter1 - 22 Oct 2014 16:09

John wrote:

I have several machines I run Sentinel on and even the one GB machines load it quickly, just a few seconds.

I'd suspect something else that's using your memory up. Also how much virtual memory do you have? That could be part of the issue.

Turned on computer today and time went down to 17 seconds. Did some file cleaning and computer got an update of some kind. Maybe what was needed to speed things up.

On the other hand, today I fired up Sentinel and clicked on update data base. It says that it has the latest, which was back on Oct 13. Is this normal that there are no updates to the RR database and thus display this message?

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Re: Sentinel cannot run more than once...Windows 7

Posted by John - 22 Oct 2014 18:22

On occasion an update fails and it has to be done again. I'd try later today or evening, it could also be a bunch of people trying to update at once. But it does happen on occasion.

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Re: Sentinel cannot run more than once...Windows 7

Posted by John - 23 Oct 2014 01:00

Just did update here, one DB says 10/12/2014 and the other 10/19/2014 so it may be one version was hit by Gremlins....

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