

trunk system names

Posted by ladder9 - 23 Aug 2011 20:05

When my new version of ARC Patrol opens a favorite .. trunked system names are not displayed .. everything else is there .. channels, talkgroup, user ID etc .. but it's blank in system name. Conventional system names display, but not trunked. Any thought ?

=====

Re:trunk system names

Posted by spec5 - 24 Aug 2011 12:03

Gommert

Does it then appear to be a Sentinel problem or ArcPatrol problem?

=====

Re:trunk system names

Posted by jcase469 - 24 Aug 2011 16:09

I just refreshed my memory by creating a new favs list, saving it, then sending to the HP-1. I also avoided 1 system.

I then downloaded the new fav from the HP-1 and the trunked system had lost it's name in ARC Patrol and the avoided system had lost it's avoided status. I added the name back to the trunking system and added the avoid to the one that I wanted to avoid and saved the file. I opened a few other favs then reopened the new one and The trunking system still had it's name but the avoided system had lost it's avoided status.

Then I downloaded from the HP-1 with Sentinel and all was well with the name of the trunking system and the avoided status of the one that I avoided.

The problem has nothing to do with Sentinel. The problem with the names is with the download from the HP-1, that's when the names are lost. It doesn't happen at any other time. The avoid status is lost when downloading from the HP-1 AND also when opening a saved .hpd file in Arc Patrol AND when editing the systems and departments. I can set the avoid status on a system and click on another system then go back to the avoided system and the avoid has cleared itself.

I've had these problems since I got the HP-1 and ARC Patrol a few months ago. I've never had any of these problems with Sentinel or with Power Patrol, which I stopped using after the new firmware upgrade.

Hopefully this description of the problems will help.

=====

Re:trunk system names

Posted by rwier - 24 Aug 2011 16:49

without testing, jc sounds correct.

=====

Re:trunk system names

Posted by rwier - 24 Aug 2011 16:54

rwier wrote:

Yep, and seems to especially dislike changes you make to the name in the db.

Rob

I worded that poorly. It does not like you renaming your FavLists/systems to other than that used in the data base. Was not trying to change names in the database, I stay outta the db, lol.

=====

Re:trunk system names

Posted by ladder9 - 24 Aug 2011 17:00

Just opened Arc Patrol .. a new version was available .. down loaded it .. trunk system name display issue was resolved !!

Thanks a bunch !!!

=====

Re:trunk system names

Posted by jcase469 - 24 Aug 2011 17:17

Sure enough, the names problem and the avoids problem are both fixed.

Thanks very much.

I never complained before because I was using mainly Power Patrol but now I'll be using Arc Patrol except for the database updates every Monday.

Thanks again.

=====