

updating HP

Posted by southpaw57 - 17 Sep 2011 10:38

Good Morning All, This morning to My surprise there was a update for HP. So I downloaded it into My laptop and went out to My truck to write it to My HP. I turned off all of My favorites in sentinel as there were no changes in any of My 10 favorites. I did check "force write full database" and proceeded to ' write to HP'. Everything seemed to be going well until I received a error message that said "memory full". I have never run into this before. Since I'm always in the "learn something new mode", can anyone shed some light on this 'stituation'for Me? Are My doing, or not doing something right? After HP told Me it was finished, Everything seemed to work well. I was able to scan from the favorites that I wanted, about 5 list out of My 10 created list with no problem. I did however encounter this error for the first time. Any thoughts / suggestions...Thanks, Bob

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Re:updating HP

Posted by Wise87 - 20 Sep 2011 11:17

Thanks. You got it this time. Showing 9/11/2011.

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Re:updating HP

Posted by Nomad28 - 20 Sep 2011 21:42

Hey UPMAN, how about a little help for us computer newbies that don't know how to open the C drive to begin with. Is an update coming before Monday? I sure need some help. Thanks, Don

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Re:updating HP

Posted by UPMAN - 21 Sep 2011 09:02

We do not have a specific timeline available for a corrected database at this time. I do not anticipate an update being available by Monday, though.

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Re:updating HP

Posted by KE4ZNR - 21 Sep 2011 11:22

Nomad28 wrote:

Hey UPMAN, how about a little help for us computer newbies that don't know how to open the C drive to

begin with. Is an update coming before Monday? I sure need some help. Thanks, Don

For those that might not be computer savvy enough to be able to make the needed changes

I should be able to help you out over a [GotoMeeting](#) Session.

It should take no longer than 15 mins or so.

For this to happen though a couple of requirements must be met:

1) You must be on a wired high speed internet connection. A wireless Wifi connection is not reliable enough.

2) You must email me at KE4ZNR-at-radioreference.com to set up a time that is convenient for both of us. My day job is in I.T. so that has to come first but I am willing to work with folks in the evening hours.

I am on the east coast so also consider that please.

But if you still need help getting the database reverted to the previous edition feel free to email me at KE4ZNR-at-radioreference.com to get the process started.

Thanks

Marshall Sherard KE4ZNR

KE4ZNR-at-radioreference.com

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Re:updating HP

Posted by John - 21 Sep 2011 11:42

And for those in the Indy area if you need help I can help out if you don't mind driving to the McCordsville/Fortville area. Just email me for directions, email at the address below. Since the fix might take a few days I'd be willing to walk people through it who need help or do the update right here in the shop.

j o hnstark @ earthlink. net (take out the spaces)

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Re:updating HP

Posted by Nomad28 - 21 Sep 2011 16:51

Thanks, but with my limited computer skills I would not like to add to your daily frustrations in IT. Thank you very much anyway. Don

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