

When Selling HP Is Software License Transferable?

Posted by Neil - 17 Jan 2012 01:44

I am thinking of selling my HP with the latest "Extreme" software, If I should sell it what happens to the new owner as far as the Software update? He or she would not be able to access my account so if they needed to reload the software they would be out of luck correct?

=====

Re: When Selling HP Is Software License Transferable?

Posted by UPMAN - 17 Jan 2012 17:08

The upgrade is tied to the unit, not to you. Once the upgrade key is entered, it is locked into the unit and cannot be removed (without some special wizardry not available to general users).

=====

Re: When Selling HP Is Software License Transferable?

Posted by N1SAX - 17 Jan 2012 18:13

Re: When Selling HP Is Software License Transferable?

Posted by rwier - 17 Jan 2012 18:17

Well now, I have two already, but based upon UPMAN's response, I'll start the bidding at \$300 USD.

Rob

=====

Re: When Selling HP Is Software License Transferable?

Posted by UPMAN - 17 Jan 2012 19:29

We work directly with the retailer or repair department to move the upgrade authorization to the replacement unit.

=====

Re: When Selling HP Is Software License Transferable?

Posted by Neil - 17 Jan 2012 21:13

Please do NOT start any bidding as I have not as yet decided if I will be selling, thanks. (And thanks to Upman for his help!)

=====