

UNABLE TO UPDATE MY HOME PATROL 2

Posted by toddjreese - 03 Aug 2018 19:10

I am not able to update the Home Patrol Master Database OR the HomePatrol Firmware on my Home Patrol 2. I have checked with my Internet Service Provider COMCAST CABLE to see if they are blocking any FTP traffic and Comcast tells me that they do not know what I am talking about.

I am using Windows 10 and Windows Defender. I recently created an Exception in Windows Defender to allow the Uniden Home Patrol software, I still get an error message when I attempt to update the Home Patrol Database and the Home Patrol Firmware, telling me that the software was unable to connect to the remote server. Any help would be appreciated.

THANK YOU

TODD REESE

=====